



PUBLIC INQUIRY UNIT
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TOLL FREE: (800) 952-5225
TTY: CA Relay Service
(800) 735-2922

December 19, 2009

Mr. Don Baker
3205 Arthur Drive
Ruston, LA 71270

RE: PIU: 312143 - Bay Bronze
PIU: 312147 - Pacific Bronze
PIU: 312150 - Saxton Bronze

Dear Mr. Baker:

Thank you for bringing your consumer information to the attention of Attorney General Edmund G. Brown Jr. Often it is only through letters from concerned and responsible citizens that our office becomes aware of consumer problems.

Complaints are used to develop information about patterns of business activity which might indicate the need for formal investigation or law enforcement action by our office. Complaints often bring early warning of what promises to be a pervasive scam or systematic violation of California law. If a pattern is discovered, what originated as a private dispute may become a matter of broad public interest and thus warrant intervention by our office under California consumer protection laws.

We do want to inform you, however, that our office is prohibited by law from representing individual citizens in legal matters. We do, within the limits of our resources, bring lawsuits for violations of California law in cases of statewide significance. However, our role in any legal action against a company is on behalf of all of the people of California.

Please be assured that your information will be retained in our consumer files and is of importance in helping this office take appropriate action to protect consumers.

Sincerely,

A handwritten signature in blue ink that reads "M. Scott".

M. Scott
Public Inquiry Unit

For EDMUND G. BROWN JR.
Attorney General