

**Email interaction with WA State AG's Office re: Ron Erbele aka
Metallic Arts, after AG reviewed Ron's response. This is in
chronological order:**

-----Original Message-----

From: ATG MI Vancouver CRC [<mailto:VanCRC@atg.wa.gov>] Sent: Thursday, November 12, 2009 1:42 PM To: admin@plaquesandletters.com
Cc: VanCRC@atg.wa.gov Subject: 349951 : A notice from the Washington State Attorney General's Office

Rob McKenna
ATTORNEY GENERAL OF WASHINGTON
Consumer Protection Division
1220 Main Street, Suite 549 Vancouver, WA 98660 (360) 759-2152

11/12/2009

Don R Baker
3205 Arthur DR
Ruston, LA 71270

RE: Metallic Arts
File #: 349951

Dear Don R Baker:

Our office has received a response from Metallic Arts declining to adjust your complaint for the reasons outlined in the response.

We realize you may disagree with Metallic Arts's position. However, our office does not have the legal authority to force the parties to resolve their dispute. We regret that we are unable to provide further assistance to you in this situation.

We do not have the legal authority to act as attorney for private individuals, nor may we act as a judge or arbitrator in individual disputes. If you would like to pursue the matter, you may wish to contact a private attorney.

We appreciate your bringing this matter to our attention. Your complaint will remain a part of our public record of this firm's business practices.

MAUREEN JONDAHL
Complaint Analyst
Consumer Protection Division

-----Original Message-----

From: Plaques&Letters [<mailto:admin@plaquesandletters.com>] Sent: Thursday, November 12, 2009 2:51 PM To: 'VanCRC@atg.wa.gov'

Subject: RE: 349951 : A notice from the Washington State Attorney General's Office

Ms. MAUREEN JONDAHL,

Thanks for your follow-up. If I were the "lying windbag" that Erbele purports, he (and others) would have had attorneys sue me for libel long ago for this posting: http://www.plaquesandletters.com/ftc_false_adv_complaints.htm.

Ron "doth protest too much".

Thank You,

Don Baker

Plaques&Letters.com

<http://www.plaquesandletters.com/>

Designs&Signs

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From: Plaques&Letters [admin@plaquesandletters.com]

Sent: Thursday, November 12, 2009 6:15 PM To: 'VanCRC@atg.wa.gov'

Subject: RE: 349951 : A notice from the Washington State Attorney General's Office

Ms. MAUREEN JONDAHL,

PS: I find it noteworthy--and risible--that in Ron's reply he offered: "...we declined to sell him any additional products about 1 year ago, which has precipitated this complaint.....It is most telling, however, as to the veracity of his complaint; that it was not filed while Mr. Baker was a customer of Metallic Arts, but only once we discontinued selling to him."

1) Our schism transpired 08/29/07, almost 2 1/4 years ago, not the "about 1 year ago" as Ron wrote. My complaint was not some "fit of pique", and 2) All he does is support that he's a solipsist. "Solipsism is the philosophical idea that one's own mind is all that exists." There are now a total of 17 False Advertising Complaints filed against my competitors. I didn't single Ron out. The Complaint against Ron remains valid:

<http://www.plaquesandletters.com/FTC/MA%20Complaint/False>

[%20Advertising%20Complaint%20Against%20Metallic%20Arts_rev.pdf](http://www.plaquesandletters.com/FTC/MA%20Complaint/False)

As for Ron's misleading statement to you of "...it is true that we 'contract manufacture' [NOTE: Whatever that means] certain products with other suppliers. Some 'specialty plaques' we 'have completed' [?] by a variety of sources...".....What he's doing is trying to blow smoke with terms like "'specialty plaques'", knowing that you wouldn't know anything about this industry...or what he means. This "Most respected name in architectural signage" is known to consistently get "plain 'ole plaques" from Gemini, and has had A.R.K. Ramos and Matthews Bronze do work as well: Actual manufacturers.

Thank You,
Don Baker
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