

**ATTORNEY GENERAL  
DEPARTMENT OF JUSTICE**

33 CAPITOL STREET  
CONCORD, NEW HAMPSHIRE 03301-6397

MICHAEL A. DELANEY

ATTORNEY GENERAL



ORVILLE B. "BUD" FITCH II  
DEPUTY ATTORNEY GENERAL

October 1, 2009

Don Baker  
3205 Arthur Drive  
Ruston LA 71270

Re: Engraving, Awards & Gifts  
Our File No. 200978395

Dear Mr. Baker:

The Consumer Protection and Antitrust Bureau ("Bureau") has received and reviewed your complaint regarding the above cited business.

The information will be kept in our files to help us monitor trends in business practices and determine priorities in the Bureau's enforcement efforts and legislative recommendations.

Thank you for bringing these concerns to the Bureau's attention.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard W. Head".

Richard W. Head  
Associate Attorney General  
Consumer Protection and Antitrust Bureau  
Tele: 603-271-3643  
Fax: 603-223-6202