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# BRONZE MEMORIALS INC

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63710  
Charles

DATE\_\_11/06/09

STATE OF LOUISIANA  
DEPARTMENT OF JUSTICE

RECEIVED

ATTENTION JAMES D. BUDDY CALDWELL  
BY CHARLES JOHNSON

NOV 13 2009

OFFICE OF  
ATTORNEY GENERAL  
PUBLIC PROTECTION DIVISION

DIR SIR:

LET ME FIRST SAY THAT THIS COMPLAINT IS BY A LUNATIC AND VERY PROBABLY A MENTALLY ILL PERSON AND AS SUCH SHOULD NOT BE GIVEN MUCH VALIDITY. I FIND IT UNFORTUNATE THAT I EVEN HAVE TO RESPOND TO HIS ALLEGATIONS.

THE PERSONS COMPLAINT THAT WE REPRESENT OURSELVES AS MANUFACTURES IS FALSE.

THE COMPLAINT THAT I PUT HIS COMPANY AT A COMPLETIVE DIS-ADVANTAGE IS CORRECT, BECAUSE I DO GET SPECIAL PRICING, AND SPECIAL DELIVERY TIMES, BECAUSE OF THE AMOUNT OF VOLUME BRONZE MEMORIALS DOES WITH OUR MANUFACTURES.

WE ARE ONE OF THE LARGEST VOLUME DISTRIBUTORS BOTH IN THE NUMBER OF PLAQUE WE SELL AND THE DOLLAR AMOUNT WE SELL IN THE UNITED STATES AND AS SUCH GET SPECIAL PRICING AND PRODUCTION OF THE PLAQUES AND LETTERS SHIP TO OUR CUSTOMERS.

HIS COMMENT THAT HE IS THE ONLY HONEST COMPANY IS RIDICULOUS WE HAVE OVER 35,000 CUSTOMERS IN THE 35 YEARS WE HAVE BEEN IN BUSINESS AND YOU JUST CANNOT HAVE THAT BY BEING DISHONEST WITH YOUR CUSTOMERS.

WE ENJOY AN A+ RATING WITH THE BBB IN OUR COMMUNITY AND YOU CANNOT HAVE THAT BY BEING DISHONEST.

THIS PERSON STATES THAT WE CEASE PRETENDING THAT WE OFFER SPECIAL PRICING AND SERVICE THAT HE CANNOT OFFER. THE REALITY IS THAT WE CAN OFFER A LOWER PRICE AND FASTER DELIVERY THAT HE CAN BECAUSE OF OUR RELATIONSHIP WITH OUR MANUFACTURERS, WHICH HE HAS DESTROYED THE RELATIONSHIPS BECAUSE OF HIS TIRADES AGAINST HIS COMPETITORS.

IN MY CONTACT WITH THIS INDIVIDUAL I HAVE ASKED AS POLITELY AS I CAN FOR HIM TO STOP HIS MALICIOUS AND UNFOUNDED ACTIVITY TOWARD OUR COMPANY. IT IS MET WITH MORE HOSTILITY AND VENOM SPEWED AGAINST OUR COMPANY. HE HAS COMPLAINED TO THE BBB, FTC AND NOW TO YOUR OFFICE IN AN EFFORT TO MALIGN AND IMPUGN THE INTEGRITY OF OUR COMPANY; PLEASE DO NOT ALLOW THIS LUNATIC TO CONTINUE USING YOUR OFFICE TO TRY TO PUNISH HIS COMPETITORS.

IF YOU NEED VERIFICATION OF MY SPECIAL PRICING AND FASTER PRODUCTIONS TIMES OF THE PLAQUES AND LETTERS PLEASE CONTACT BILL CHRISTOPHER AT MATTHEWS INTL. 1800-950-1317.

THIS IS A VERY COMPETITIVE BUSINESS AND EVEN MORE SO ON THE INTERNET AS WE HAVE TO COMPETE NATIONALLY FOR BUSINESS, SO EACH OF US DO WHAT WE CAN TO GET A COMPETITIVE EDGE, BUT WE ALL HAVE TO COMPLY WITH THE LAW OF OUR STATES, AND WE DO. SO WE FEEL THIS COMPLAINT IS NOT VALID

SINCERELY  
JAMES W. SAVAGE  
PRESIDENT  
BRONZE MEMORIALS