



## PLAQUES&LETTERS.COM

Don Baker dba Designs&Signs aka Plaques&Letters.com  
3205 Arthur Drive, Ruston LA 71270

Website: <http://www.plaquesandletters.com/> Email: [admin@plaquesandletters.com](mailto:admin@plaquesandletters.com)

Local Phone: 318-251-9693 Local Fax: 318-251-9680

Toll-Free Phone: 1-866-336-4135 Toll-Free Fax: 1-866-336-4650

07/22/2009

False Advertising Complaint Against: <http://www.signlettersontheweb.com> email:  
[mail@signlettersontheweb.com](mailto:mail@signlettersontheweb.com)

Location: 1480 Gould Drive, Cookeville, TN 38506. Toll free ph. 1-866-886-0448 Fax:  
866-513-1432 Actual Company Name: Neither known nor revealed.

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580

Dear FTC:

The following pages are some of the offerings of Scott Sign Systems. They are actual manufacturers. signlettersontheweb.com are not...but they pretend to be. Compare and Contrast their enclosed offerings. They are not "similar", they're *IDENTICAL*. That's because signlettersontheweb.com has Scott Sign Systems make their Foam, Gatorfoam, Acrylic, PVC, Spectra, Mica Gator, HollowBack Injection, Mica PVC, Mica Acrylic, Waterjet Cut Aluminum, Flat Injection Molded and Flat Injection Molded Interior letters ...yet maintain to the public that they make them themselves, also offering end-user "**manufacturer discounts**".

Thank You,

A handwritten signature in black ink that reads "Don Baker". The signature is written in a cursive, flowing style.

Don Baker