



Plaques & Letters Satisfied Customers. In no particular order:

From: JEAN SARGENT
Sent: Thursday, December 30, 2004 10:49 AM
To: Plaques&Letters
Subject: Re: Your logoset is arriving today.

Don, The letters are up and they look great! I'll get you a pic asap. Thanks again Don! Gina

From: Stephen
Sent: Monday, October 18, 2004 8:50 PM
To: Plaques&Letters
Subject: Re: Fw: Fw: Metal Letters Purchase Information

don,
we did receive the letters this morning. they are beautiful and we get alot of compliments!
thank you for rushing them, they are going to be great next to our big new front door. next time we wont be so rushed. heres a few pics. i wanted to take some fancy ones but i am a little busy.
Stephen Alesch

From: Hinrichs, Guy **Sent:** Monday, October 18, 2004 11:43 AM
To: Plaques&Letters **Subject:** RE: Fed Ex Tracking number 6803260601

Don,
It made it. I had it hand delivered from my house to the ceremony. They are beautiful. Thank you again for your hard work. I appreciate all you did.

One staff member was so impressed with the quality of your work that they asked for your info. If you don't mind, I passed it along.

Thanks,

Guy Hinrichs

Sent: Saturday, October 09, 2004 8:37 AM
To: admin@plaquesandletters.com
Subject: Re: Project Completiom

Don,

We have received the Plaque, and it looks great! We really appreciate your personal attention to this effort, and it has been a pleasure dealing with you. I will be taking a photo soon, and I will send it to you as soon as I do.

Thank you, Paul

From: Eric Higgs **Sent:** Thursday, September 30, 2004 1:47 PM
To: Plaques&Letters **Subject:** RE: New Order for: #15: 8" cast bronze Friz Quadrata letters: Eric

Don,

I received the letters yesterday. They are beautiful. Thanks for the help and the discount. We will be working together again in the future.

Best,

Eric Higgs

From: Laura Howell **Sent:** Thursday, May 27, 2004 9:25 AM
To: Plaques&Letters **Subject:** Re: Estimate

Don, Thank you, Thank you.

Not only was our deadline met but the plaques look great. I have another plaque project coming up in June... I

will talk with you soon.

Sincerely,
Laura

From: wendy tate Dudley **Sent:** Friday, December 09, 2005 6:51 AM
To: 'Plaques&Letters' **Subject:** RE: Quote for Friends of the Library Bronze Letters

We received them a couple of days ago. I got to view one last night. We have to wait for the county to send someone to install them.....they will not let us do it independently. So, just as soon as we get them up, we will email you a picture. Thank you so much for your help. The letters are beautiful.

Wendy Dudley

From: Warren Austin **Sent:** Tuesday, March 22, 2005 9:53 AM **To:** 'Plaques&Letters' **Subject:** Woodsong Plaques

Hi Don,

I got the letters yesterday afternoon. I unboxed them and they look fantastic! They are exactly what I was looking for and look better than expected. Thanks for all your work in helping me get to where I want to be. I'm going to mount them today (hopefully - it's raining here). The mounting brackets look fine, so I don't anticipate any problems.

I have to request a check from the board. As soon as I get it, I'll send it right out to you. Also, I'll send you some pictures as soon as I can.

Thanks
Warren

From: Bill Middleton
To: 'Plaques&Letters' **Sent:** Saturday, September 24, 2005 8:25 AM **Subject:** Got the Plaque

Don,

The last time I wrote your state was facing a major storm and now it is under attack again. The plaque looks and turned out Great...

Thanks

Bill Middleton

From: Linda Smirolfo **Sent:** Thursday, December 08, 2005 11:17 AM **To:** Plaques&Letters **Subject:** RE: Photos of George Randall

Many, many thanks!

It was a pleasure working with you and we will certainly think of you in the future for other projects!

Linda

From: Jimmy Wheeler **Sent:** Monday, October 31, 2005 9:09 PM **To:** Plaques&Letters **Subject:** Re: Fw: New Order For: Jimmy Wheeler

Don,

i recieved the plaque this afternoon-----it is real nice-----after takeing a look at it i just had to cry-----it is just what i wanted-----thanks for all that u did in making it so nice-----

hope that some day you will visit my area, and when you do you can come and see the plaque of annette hanging in the church-----thanks again,

Jimmy Wheeler

From: SLTMorton@... **Sent:** Friday, October 28, 2005 4:54 PM **To:** admin@plaquesandletters.com **Subject:** Re: Bronze Cast Aluminum Plaque Layout for: SUSAN MORTON

Just wanted to let you know that I received my plaque today and it was exactly what I had hoped it would be. You did a great job, especially dealing with someone who didn't have a clue what they were ordering. I sincerely appreciate your help and the promptness in which I received my order. Susan Morton

From: Gregory Dias **Sent:** Friday, August 26, 2005 8:31 AM **To:** 'Plaques&Letters' **Subject:** RE: DIRECT NUMBER

Don,

Thanks for the message. You have been great to work with: patient, generous, with a high-level of attention to detail. That is very much appreciated!

The MARCENT images look great. Is the color photo an actual plaque, or just an image? It appears to me that it is a completed play. It's so clean it's hard to tell!

Thanks again,
Greg

From: Francis Catanach **Sent:** Tuesday, August 16, 2005 3:32 PM **To:** 'Plaques&Letters' **Subject:** RE: Follow up

Don -

Got your voice mail message. The plaque arrived just in time and looks really awesome. I took some digital photos and will email to you. Everybody seems really happy and impressed...

Thank you for your service,
Francis Catanach

From: Julia Crowder **Sent:** Thursday, July 21, 2005 12:59 PM **To:** Plaques&Letters
Subject: RE: Order for a 'Victorian' style bronze plaque for National Register Listing

Yes, indeed, we have received our plaque and it is beautiful! Thank you so much for your help.
Julia Crowder

From: York, Jude PO **Sent:** Wednesday, June 15, 2005 6:12 AM **To:** 'Plaques&Letters' **Subject:** RE: Fed Ex Tracking number 6803260494
Don,

I received the plaques and hardware. They were a spitting image and they looked great! Thanks for your assistance with this whole process. I look forward to doing business with you again when it comes time to restock my supplies.

Respectfully,

*GM2 Jude O. York
Instructor GM "A"*

Sent: Friday, June 10, 2005 10:46 AM **To:** admin@plaquesandletters.com **Subject:** Re: 12 x 9 Nancy Chapman aluminum plaque Layout
Don, We did receive the plaque and it is beautiful! Thank you so much for all of your help...you were great. Barbara Gaynor

From: Karen Edwards **Sent:** Thursday, March 10, 2005 6:13 AM **To:** Plaques&Letters **Subject:** Re: 1Z V6X 835 03 0029 541

*Hi, Don. We put up the interior sign this last weekend and it looks great!
Picture attached. The other walls in the room are a light cream, and the floor is a granite that has a cream field, gray swirls, and bits of garnet. It's really impressive!
Picture attached. We'll send you one of the outdoor sign when we get it built and done.*

Karen

From: Plotkin, Bob **Sent:** Thursday, March 03, 2005 11:56 AM **To:** Plaques&Letters **Subject:** RE: New Order For:TERRAPIN
Don,

The letters are fantastic - and look great for our business. Everything was exceptional, from the packaging to the perfect template. I don't have a good picture - but everyone is happy!

Bob

From: Letty Botasso **Sent:** Tuesday, February 01, 2005 7:15 AM **To:** 'Plaques&Letters' **Subject:** Logoset
Dear Don,

We are in receipt of the logo. It is very professionally done and we are pleased with the outcome. By now you should have received the check. We will take pictures and email them to you within the next few weeks. Thanks again for a job well done.

Best Regards,

Ms. Topaz J. Kirlew, MT(ASCP), MBA

Sent: Wednesday, January 26, 2005 12:17 PM **To:** admin@plaquesandletters.com
Subject: Re: Fw: PS: West Valley order

We got them and they look great. Thanks for all the help!

;)

Dionne

Sent: Monday, January 10, 2005 4:33 PM **To:** Plaques&Letters **Subject:** Re: Matthews Cast Plaque Layout

Don

thanks for the emails. i think the tilted version of stake would be best.. i am very happy that you were our service rep. you were most helpful and patient.

most sincerely

,m. orr

Dear Don,

The letters are great! Thanks for your help in making certain they arrived prior to the party..... They are beautiful! Yes, in the future, now that we know where we can get such wonderful letters, we will order far in advance of the need. This time, however, it took us a week to finally find the letters we wanted. Thanks again.
Dana Solomon

Don,

Please find attached 2 pictures of our front desk wall. Everybody liked it very much. We'll be in touch for the tag line. Needs to make some money first....

Isabelle Vu

From: Radke, Bruce **Sent:** Wednesday, September 21, 2005 8:47 AM **To:** Plaques&Letters **Subject:** RE: Cast Plaque Quote For: Duke Dellin
Don,

The plaque is great, what a terrific job... will certainly recommend plaques&letters to all.

Thanks,
Bruce

From: Barbara **Sent:** Friday, June 10, 2005 10:46 AM **To:** admin@plaquesandletters.com
Subject: Re: 12 x 9 Nancy Chapman aluminum plaque Layout

Don,

We did receive the plaque and it is beautiful!

Thank you so much for all of your help...you were great.

Barbara Gaynor

From: Alan Rister & Greg Armstrong **Sent:** Wednesday, September 07, 2005 3:20 PM **To:** Plaques&Letters **Subject:** Re: Fw: ORDER FOR RESTROOM SIGN - STATUS REPORT

Dear Mr. Baker,

I have received the completed order of the sign, which included a very nice and functional brass (or bronze?) stake. The sign looks just as I had hoped. Thank you for your attention to my order.

From: Jonathan **Sent:** Tuesday, November 14, 2006 2:19 PM **To:** Plaques&Letters **Subject:** Re: The Pizza Den sign letters

We are in the process of installing the letters this week. As soon as we get them up and lit I'll send you a digital photo. Thanks for the prompt service.

From: BelindaDiaz **Sent:** Monday, November 13, 2006 5:47 AM **To:** Plaques&Letters **Subject:** RE: Cast Plaque Quote For: Pocono Health Foundation

Good Morning Don,

Yes, we received the plaque the end of last week. Installation is scheduled sometime this week. I will take a photograph and send you an electronic file. It is beautiful, and your services was excellent. I will keep you in mind for all other plaque requests.

Sincerely,
Belinda Diaz

From: Shane Langley **Sent:** Tuesday, July 18, 2006 7:52 AM **To:** Plaques&Letters **Subject:** Re: Plaque Info, Vehicle Maintenance Facility, NCBC
Don,

Thanks, for the follow-up. The plaque looks outstanding. The engraved bronze was the way to go. Our customer will be extremely happy. I will send pictures.

Thanks,
Shane Langley
Whitesell-Green/Yates jv

From: John Polito **Sent:** Monday, November 06, 2006 9:46 AM **To:** 'Don Baker'
Subject: RE: Enterprise Iron 4-level/two plates logo treatment in routered aluminum

Don:

Outstanding job, the plaque is perfect. Once we mount it I will send you a picture.

John P. Polito
CEO :: Managing Partner

From: Wwm5388@... **Sent:** Tuesday, September 19, 2006 2:58 PM **To:** admin@plaquesandletters.com
Subject: Re: Clay model Purple heart

These are awesome!. Much nicer than I had expected. I can't wait to show them to my committee members tomorrow morning. Thank you for all your help and guidance. I highly recommend your company.

Many thank
Bill

From: Ray, Glenn **Sent:** Monday, July 17, 2006 7:32 AM **To:** Plaques&Letters **Subject:** RE: Plaque Quote

Don, Thanks for the follow-up. The plaque is perfect! We're having it fitted to the dedication stone as we speak. I will send pics to you when complete. Thanks for the great work and quick turn-around ...

Best Regards,

glennRay
Communications Manager

From: Wes Carter **Sent:** Monday, May 01, 2006 8:38 AM **To:** 'Plaques&Letters' **Subject:** RE: Cast Metal Letters Order For: Acorn Industrial

I was very happy with the letters. We should install them later this week. I'll send you a photo when done. Thanks.

From: David Poyer Sent: Monday, April 24, 2006 6:06 PM To: Plaques&Letters Subject: More plaques for Friends of the NFL

Hi Don,

We are very happy here with our ... plaques from you for our dedication plaques and room donor plaques in the new library. They look great and they all match. Everyone thinks they are very fine! Thanks again!

We are now starting a Book Endowment program. Everyone who gives \$1000 or more will get an engraved plaque. Here is what we would like to start off with:

a 4x10" engraved aluminum plaque, single line edge, black pebble finish, satin finish letters, reading.....We anticipate ordering about 80 of these smaller ones over the next two years. Look forward to your reply.

Best,
Dave Poyer.

From: paul Epstein **Sent:** Monday, April 03, 2006 10:40 PM **To:** Plaques&Letters
Subject: Re: Fw: Please review and comment on attached plaque layout.

Hi Don,

The plaque is beautiful. Everyone here is thrilled with it. It won't be mounted for some time, but after it is, I'll make sure to get a pic to you. Thanks so much for all your guidance and expertise throughout the process. Your operation is completely professional and first-rate. Creating memorial plaques is a nice job, you should know that you bring a lot of pride to families of loved ones who passed too soon.

Thanks,

Paul

From: Eaves, Al **Sent:** Friday, March 31, 2006 7:33 AM **To:** Plaques&Letters **Subject:** RE: DEA

Hi Don,

I got the DEA seal a couple days ago. Looks great. Until next time.

Many thanks!!!

Al

From: john culligan **Sent:** Friday, March 24, 2006 6:28 PM **To:** Plaques&Letters

Subject: DON, OUTSTANDING JOB !

Don, It looks absolutely great, I'm very impressed, neighbor brought it back first thing this morning and can't believe how nice it is and how big. trying to get a decent picture of it too send you, my son in law will be here Monday, he's a pro-photographer and will get me a good one to send you.

Attached is a poor shot of it I took just to give you a idea, this is blurred and with light reflecting on it. But it is really sharp and clear and quite lovely.

Thanks again,

John Culligan

From: GEORGE METZGER **Sent:** Tuesday, February 07, 2006 7:46 AM **To:** Plaques&Letters **Subject:** Re: Cast Plaque Quote For: WARRIOR BASEBALL

Don,

The plaques were absoluteley perfect. We mounted them in the dugout the very first day, and the kids have started a little Notre Dame tradition of touching them on the way out to play each inning. Thanks for the beautiful work, and the unexpectedly quick service!

George Metzger

From: john Denning **Sent:** Saturday, February 04, 2006 12:13 PM **To:** admin@plaquesandletters.com **Subject:** Re: Received plaque

It's beautiful,

Thank you!

John Denning

From: John Bell **Sent:** Thursday, February 02, 2006 11:09 PM **To:** Plaques&Letters **Subject:** Plaque

Don,

I received your voice and e-mails however I was in the academy all day today. I did receive the plaque and it looks terrific. Everyone is very happy with it.

Thanks again for your help.

John

From: matt fitz **Sent:** Wednesday, December 20, 2006 9:16 AM **To:** Don Baker **Subject:** RE: Plaque quote request...(we talked on the phone

Don,

Thank you so very much for doing this for me and my family. It exceeded my wildest expectations. I know that my father will love it. Also I will most definitaly take a picture once it is on the building.

Thank you very much once again for helping me remember my grandfather,

Matthew
Fitzgerald

From: Dave Carbol **Sent:** Wednesday, December 06, 2006 5:41 PM **To:** admin@plaquesandletters.com
Subject: Fountain Square Pump Station, Waukegan, Illinois
Don,

I never did hear anything about an official dedication ceremony, so I went out and took some photos.

Enjoy and thanks for the great job.

Dave

From: Mike Larson Sent: Thursday, September 21, 2006 11:21 AM To: Plaques&Letters Subject: RE: Gaylord Nelson plaque

Don,

Looks great! Although I am less involved in this project, I knew this man personally. It looks just like him.

-Mike Larson

From: Wes Carter **Sent:** Monday, May 01, 2006 8:38 AM **To:** 'Plaques&Letters' **Subject:** RE: Cast Metal Letters Order For: Acorn Industrial

I was very happy with the letters. We should install them later this week. I'll send you a photo when done.
Thanks.

From: Jansa, Glenn S. **Sent:** Tuesday, January 09, 2007 12:12 PM **To:** Plaques&Letters **Subject:** RE: AMBITECH - PO GOHD060483

The logo should be installed in the next couple of weeks. I will take a picture and forward. I appreciate the help and hope you have a good year !

Glenn S. Jansa

From: Griswold, Kenneth R GS-13 30 CES/CECE Sent: Wednesday, January 10, 2007 7:23 PM To: Plaques&Letters
Subject: RE: Sesto Pavilion Plaque

Don,

We received the plaque yesterday and it was installed today...one day early! The dedication ceremony is this Friday. I'll be sure to get a picture for your files. Thanks for all your great support!

From: Meryl Dye **Sent:** Tuesday, January 23, 2007 4:11 PM
To: Plaques&Letters **Subject:** RE: Cast Plaque Quote Request for: City of Hutchinson

Don, we received the plaque this afternoon. It is truly beautiful! Once mounted on the building, I'll get a photo sent to you. We'll probably get this done sometime in February after the plaque is formally presented during the City Council meeting on Feb. 6th. Thanks so much for your work on this project. I appreciate your professionalism and quality service. Feel free to use me as a future reference.

(Just a side note to you, Don -- one of the citizens listed on the plaque is dying of cancer and really has only a few days left now. We are taking the plaque to her hospital room at Hospice tomorrow for her to see. She has the picture of the plaque that you sent me taped to the wall in her hospital room. But thanks to your quick response to our order she will be able to see the real thing. This is a fine tribute to her volunteer work. So a special thanks goes to you, Don!)

-Meryl

From: Andrew Li Sent: Wednesday, January 24, 2007 7:19 PM To: Plaques&Letters Subject: Plaque

Hi Don,

I just wanted to let you know that I received the plaque today and all I can say is that it's AWESOME!!

Thank you very much for all your help. I was wondering if you can send me the vector art file because I would like to make a new plaque and have you make it for me at some future date. Again thank you for all your help and I will tell my friends about you.

Andrew

From: Timothy Newman **Sent:** Wednesday, October 24, 2007 11:08 AM **To:** Plaques&Letters **Subject:** RE: 10" Army seal

Don, I was out of my office until tuesday and was shocked when I came in on Wednesday to find that the plaque was on my desk!!! I want you to know, it was beautiful! It was more than I expected and I want to thank you for taking care of this for me! I have only purchased two things from the internet, this plaque and another item I needed, and I must say it was more than a pleasure doing business with you! I will pass your name around my circle and the next time I need something you supply, you will get my business. Thanks for a great job!!!

Resectfully, Tim Newman

From: Robyn Canady **Sent:** Thursday, September 27, 2007 9:37 AM **To:** Plaques&Letters **Subject:** The letters look great!

Hi Don,

We just received the letters and they are gorgeous!!!

Thanks so much for all your work on these - especially with the very short lead time!

Robyn

From: M WENDTJ **Sent:** Tuesday, August 07, 2007 5:25 PM **To:** Plaques&Letters **Subject:** Re: Simplicity Historic Address Plaque

Hi, Don - I just wanted to let you know that the plaque arrived today and it is absolutley beautiful!!! Thank you again so much for all of your help!!!

Karen :))

From: Robert Metzger **Sent:** Tuesday, August 07, 2007 2:01 PM **To:** Plaques&Letters **Subject:** RE: Cast Plaque Quote for: The PA Cyber Charter School

Good afternoon Don - We received the plaque. I want to tell you how happy we are with it.

Thanks for the great job.

Robert Metzger
Eastern Support Center

From: Jennifer Wellman **Sent:** Monday, June 04, 2007 5:36 PM **To:** 'Plaques&Letters'
Subject: RE: Cost / Time Estimate Request (City of Blythe): \$2,599

Thank you Don. I received the 8" x 6" today – it is beautiful – thanks for all your help, our appreciation park is going to be wonderful!
Jennifer

From: JACK BURRIS [mailto:JA_Burris@msn.com] **Sent:** Tuesday, April 24, 2007 9:41 AM **To:** admin@plaquesandletters.com **Subject:** Reference

Don;

As you know, I was the focal point for our project. I am grateful for the fine assistance you gave in getting this completed. Should you choose, please feel free to use me as a reference.

Jack

From: Ted Watson **Sent:** Saturday, April 21, 2007 9:37 AM **To:** Plaques&Letters **Subject:** Plaque Order

Hi Don:

I received the plaque yesterday and it's beautiful! Thanks much.

Ted

Sent: Wednesday, April 18, 2007 6:50 PM **To:** admin@plaquesandletters.com **Subject:** thank you

Thank you Don

This is very exciting news. I'm sure they'll be quite handsome for our Veteran's Memorial.

wishing you the best and thanking you for all your follow-ups with us. You've been extremely professional in our dealings, cheers

Richard L. Twedt

Public Arts Manager

From: stephen lewis Sent: Monday, March 12, 2007 10:43 AM To: Plaques&Letters Subject: Re: 7no.at 19"x19" and 1no at 26"x26" etched brass plaques

Dear Don,

Thanks for mailing back. Your website was by far the best visually as well as practically that I came across on the whole wwweb. The online price charts were extremely useful and for you I guess it weeds out any potential timewasters.

I found a company (local to me) by chance and they are now sorting things out.

Best wishes,

Steve Lewis

From: Hall, Donovan J **Sent:** Monday, February 12, 2007 2:50 PM **To:** Plaques&Letters **Subject:** RE: American Embassy Wellington: Etched Plaque Quote

Don,

Just got back from a two week trip. The plaque arrived safe and sound and it is exactly what I wanted. Thank you for your assistance and the professional product.

Regards,

Donovan

From: Ben Sent: Monday, January 15, 2007 3:28 PM To: 'Plaques&Letters' Subject: RE: XUMU 08-1244C Material

Don, we received the plaques today. They look great, and we will send a photo when everything is installed.

The dedication ceremony is scheduled for 2nd week of February.

Thank You, Tom and I both agree, it has been a pleasure doing business with you.

Ben Ortiz

Project Coordinator

From: Keslinger, Rusty, VBAJAX **Sent:** Monday, April 21, 2008 11:18 AM **To:** Plaques&Letters **Subject:** RE: VARO Jackson Quote

Mr. Baker,

We received the plaques this morning...they are spectacular...certainly met and exceeded our expectations.

Thanks so much,

Rusty W. Keslinger

Chief, Support Services Division

From: Walt Johnson **Sent:** Monday, February 25, 2008 8:56 PM **To:** Plaques&Letters **Subject:** RE: FW: Parker's First Volunteer Fire Department cast bronze plaque quote

All right man. You make good stuff. good luck. I'll send that as soon as I get it. I emailed just now to try and see what was happening with it.

From: E. McNealey **Sent:** Wednesday, January 23, 2008 12:30 PM **To:** Plaques&Letters **Subject:** AKA Markers

Sent you an email from DC last week, but based on the call, you did not receive it.

The cast bronze plates were beautifully executed, and the jet black granite bases showed them off magnificently. "Wow" was our members' reactions.

Thanks, again.

-- Earnestine Green McNealey

From: JRC **Sent:** Thursday, April 10, 2008 3:05 PM **To:** 'donbaker1@cox.net' **Subject:** FW: <http://www.plaquesandletters.com/>
Don ...

Greetings, I hope you remember us at Enterprise Iron. You did an excellent plaque of our logo for John Polito some time ago.

We're changing our office around, and are now interested in two more signs – these, however, to be twice the size (3' x 3').

These will be (if possible) mounted on glass – and there will be other minor changes.

Do you think you could do signs this large? Could you approximate a cost?

If yes, can we arrange to speak soon?

Warm Regards,
John R. Crocker

From: JRC Sent: Friday, July 25, 2008 6:21 PM To: 'Plaques&Letters'
Subject: RE: UPS Tracking number for the letters order is: 1Z564RW60391686206

Don ...

Thank you for this. Incidentally, John and I are both entrepreneurs. We often ask OUR clients for case studies, quotes, and references. So I have no problem doing the same for you.

I have a high resolution digital camera, and will attempt to shoot both the large sign, and the letters (when mounted), and send you images that you are free to put on your site.

(That big EI plaque is probably going to be REALLY impressive looking. It is expensive, and heavy, but it is also the essence of our brand, and the first thing anyone standing outside the door of our office will see.) You are right to be quite proud of it. Thanks for all your help - I realize we are very picky as clients.

Warmest of Regards,

John R. Crocker

From: matthewledy **Sent:** Saturday, May 09, 2009 6:39 PM **To:** Plaques&Letters **Subject:** Re: 10" flat relief cast bronze military emblems
Discounted Quote: \$1,199.

They look great. I'll send a pic around mid to end of june.

From: hope.rehman Sent: Friday, August 07, 2009 9:34 AM To: admin@plaquesandletters.com
Subject: [U] RE: RE: RE: MARCENT & USMC Full-color Seals Shipping

Dan [sic],

We took some photos but we unfortunately are not allowed to download anything to our computer systems at this time. I will try to get them emailed to you asap. They look great by the way.

Thank you.

s/f

HMR

From: Chris Fox **Sent:** Tuesday, August 04, 2009 9:26 AM **To:** Plaques&Letters **Subject:** RE: Fort Ticonderoga Museum Plaques QuickShip Shipment

Dear Don,

Thank you for your note. The plaques arrived safely and we are very pleased with how they look. Once we get them mounted I will try to send you a couple photos for the website.

Thanks for helping us complete this project in a timely manner.

Chris

From: Matt Dawson **Sent:** Tuesday, August 04, 2009 8:17 AM **To:** Plaques&Letters **Subject:** RE: Clark Condon Associates 11 x 17 bronze cast plaque Discounted Quote: \$549

Don,

... Thanks for the info and thanks for all the help in handling this and getting us the plaque on time. Your help is very much appreciated!

From: Gerry Hahn **Sent:** Tuesday, September 30, 2008 12:06 PM **To:** 'Plaques&Letters' **Subject:** FW: Boy Scout Troop ... Cast Plaque Discounted Quote: \$1,440

Don,

Just wanted to let you know that the plaque for our order has been received this morning and it LOOKS GREAT! I will email you a picture of it after it is installed a week from tomorrow. Thanks again for your help!

Yours In Scouting,

Gerry Hahn

From: Tom Cardamone **Sent:** Friday, September 05, 2008 6:53 AM

To: 'Plaques&Letters' **Subject:** RE: Global Financial Integrity: 18" x 5" x 1/8" thick recessed text etched plaque Discounted Quote: \$499.

Hi Don,

Received yesterday. Looks great! Thanks very much,

Tom

From: Gail.Graves **Sent:** Monday, June 23, 2008 9:13 AM **To:** Plaques&Letters **Subject:** RE: 18" x 24" Fire Fighters plaque

I've received it and it is wonderful! Thank you so much for your assistance.

From: Betsy Day **Sent:** Friday, October 03, 2008 2:12 PM **To:** Plaques&Letters **Subject:** Blumenauer plaque

The Blumenauer plaque was delivered today. It's beautiful and just what we wanted to honor our good friend, Ed. Thanks for your help.

Betsy

From: Erin **Sent:** Monday, October 20, 2008 12:18 PM **To:** Plaques&Letters **Subject:** RE: RUSH ORDER FOR: visualcommunications, inc.

We did receive it and thank you it looks great.

Erinmako

From: Recreation Dept **Sent:** Tuesday, April 07, 2009 6:35 PM **To:** Plaques&Letters **Subject:** RE: Image request

Hey!

Sorry I have been swamped with work...! I promise I will get one out to you by next week. I will also get you one once it is in the ground. People think it is fantastic by the way.

Kellie Brennan
Recreation Manager
City of Prosser

From: Esther Moreno **Sent:** Wednesday, April 15, 2009 10:35 AM **To:** Plaques&Letters **Cc:** Eloy Ramirez; mmm
Subject:

Mr. Baker,

We received the plaque yesterday and opened it today, it looks perfect, therefore please forward invoice via e-mail in order to expedite payment.

Thanks,

Esther Moreno

From: Susan Boyd Booher **Sent:** Thursday, April 16, 2009 10:56 AM **To:** Plaques&Letters **Subject:** Re: Trinity UMC, El Paso Etched Plaque Quote

Hi Don,

We received the plaques today and they look great! We are very pleased with the way they turned out, thank you for all your help in getting them expedited and shipped to us in such a timely manner.

Sincerely,
Susan Booher

From: James D'Orazio **Sent:** Friday, April 24, 2009 10:37 AM **To:** 'Plaques&Letters' **Subject:** RE: Notification from Designs&Signs/Plaques&Letters.com

Don

I just want to thank you for what you call "Doing your job". Unfortunately in today's economy people have lost pride in their work and purely focus on the lowest cost. Equally, one's own reputation for integrity and doing the intent of project rather than just adhering to the terms of the contract has been lost. It was refreshing to deal with someone with the old school pride and integrity that you exhibited on this job. I especially appreciate the fact that in spite of the fact that this was probably a small job for you, your follow thru prevented a potentially catastrophic (late delivery) from occurring.

Again it was a pleasure working with you and I hope for your continued success.

Sincerely

Jim

From: Craig Hartl **Sent:** Sunday, November 09, 2008 2:58 PM **To:** Plaques&Letters **Subject:** Oregon Fallen War Heroes

Don,
Received the plaques Fri. PM 9/7/08. They were everything we expected.
Thank you for your diligence in taking care of this order. Please use me for any references.
Craig

From: WOJCIK,DANIEL R. **Sent:** Wednesday, October 08, 2008 10:55 AM **To:** Plaques&Letters **Subject:** RE: Price Quote and Tentative Time Line for University of Florida Veterans Memorial; Seals and Plaques

The image looks great. It is just what we were looking for.

Thank you,
Dan W.

From: Linam, Gregory S Civ USAF AMC 15 AMOS/ADO **Sent:** Friday, June 05, 2009 11:57 AM
To: Plaques&Letters **Subject:** RE: Quote for Travis AFB 5th Floor Lobby Seal & Letters Project: Pics Posted

Don,

Glad you could use them. I also received your phone message and appreciate the kind words. I have enjoyed working with as well and truly appreciate the passion you have to ensure the customer receives the best product possible and at a decent price. You are definitely at the top my list for any future projects. Greg

From: Warinner, Sally **Sent:** Friday, February 20, 2009 11:59 AM

To: Plaques&Letters **Subject:** FW: North Shore-Long Island Jewish Health System Foundation Quote

Received today -- earlier than expected. Very nice. Thank you! Sally Warinner

From: Jennifer Hagemann [mailto:jhegemann@njcls.org] **Sent:** Monday, February 23, 2009 9:53 AM **To:** 'Plaques&Letters'

Subject: RE: Routed Bronze Plaque Order For: Museum of Contemporary Science

Don,

Received the plaque today. Very nice! Thanks!

Jennifer Hagemann-----

From: Jim Cruz **Sent:** Tuesday, March 03, 2009 12:35 PM **To:** Plaques&Letters

Subject: RE: LANL Domenici Plaque Delivery: FedEx # 015203760104083

It's beautiful! Thanks. I'll get photos when they install them later this month.

From: McCarthy, Jerry [mailto:Jerry.McCarthy@portofportland.com] **Sent:** Wednesday, March 18, 2009 5:10 PM **To:** Plaques&Letters

Subject: Ports Job

DON,

I received the shipment this morning and they look fantastic, thank you for all of your help.

I will send you photos for the final display and from our unveiling event on May 15, 2009.

Jerry McCarthy

Project Coordinator

From: Jaime Galvan **Sent:** Friday, August 21, 2009 3:40 PM

To: Plaques&Letters **Subject:** RE: Rogers-O'Brien Construction Discounted Quote: \$859

Don,

The Great Pylon bronze plaque is here. It looks awesome. Thanks for all your help.

Jaime Galvan

From: Alan Robbins [mailto:drdesoto@opdental.com]

Sent: Tuesday, September 08, 2009 1:14 AM

To: Plaques&Letters

Subject: [SPAM] Re: Image request

Hi Don.

Thanks for reminding me that I promised you photos. Our lettering continues to look incredible, and puts our office over the top. I must send you some photos for your portfolio. I also have another lettering project that I must get to. The business name is not visible to pedestrians because main office sign is high above the street level. I was thinking that I could attach small brushed aluminum letters to the glass with clear silicone, like I did with the street number. There is really no other surface to attach to since it is all glass and metal. Do you think that this is practical, and do you have any other ideas?...

Sincerely,

Alan Robbins

From: billdavidson@comcast.net **Sent:** Saturday, October 17, 2009 1:49 PM **To:** Plaques&Letters **Subject:** Re: Bay Ridge Pool - Etched Bronze Plaque

From: cakfrench@xxx **Sent:** Thursday, December 31, 2009 1:54 PM **To:** Plaques&Letters
Subject: RE: King Family Cast Bronze Plaque Quote

The plaque is lovely! We have taken it to a monument company near the installation site and they are going to mount it on brown granite and install it under the bell tower... I'm sure that will take place after the holidays. We will be glad to take some photos of it for you to use. Thank you for all your help and I hope you have a Happy New Year!

Carol

From: Bill Davidson **Sent:** Saturday, October 17, 2009 1:49 PM **To:** Plaques&Letters **Subject:** Re: Bay Ridge Pool - Etched Bronze Plaque

Don,

The plaque looks great, but please don't post on your website unless I write back and approve that. There may be some privacy issues. I'll get back to you.

Bill Davidson

From: JRC [<mailto:jrc@eifis.com>] **Sent:** Friday, January 29, 2010 11:39 AM **To:** 'Plaques&Letters'
Subject: RE: Notification from Designs&Signs/Plaques&Letters.com

Don ... I received the sign while I was in South Dakota. It looks fantastic!

Thanks again for solid work, delivered on time. Wish all my vendors were as dependable.

John R. Crocker
Managing Partner

From: Colette Daniels **Sent:** Thursday, March 25, 2010 7:27 AM
To: Plaques&Letters **Subject:** RE: Notification from Designs&Signs/Plaques&Letters.com

Hi Don,

I tried to call you the other day when I received them to let you know that they are GORGEOUS and exceeded my expectations! Thank you so very much—this is going to be a fantastic addition to Swan Lake....

Thanks again, and I certainly hope that we will be able to do business together in the future.

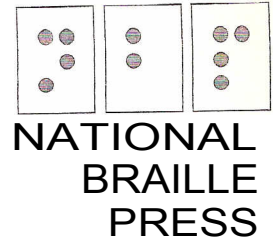
Sincerely,
Colette Daniels
Tourism Development Manager

From: idesignkc@xxx **Sent:** Thursday, June 10, 2010 2:11 PM
To: admin@plaquesandletters.com **Subject:** Re: 'Welcome Center' Letters Inquiry from Melody

*While searching for a supplier for a 'stainless steel' floor plaque for a commercial client I met Don Baker of **Plaques&Letters.com**. Well, 'met' is not the proper term because we have never seen each other 'face to face'. We have only corresponded through emails and phone conversations, but I felt very comfortable doing business with him even though he was in Louisiana and I am in Kansas City. Don advised me on the product that would meet my client's expectations but not break the bank. We ultimately ordered a cast aluminum plaque*

that looks like stainless steel. It is a beautiful addition to this client's executive offices. I would highly recommend working with Don on any plaque or signage needs.

*Melody Davidson
Allied ASID
Interiors by Melody*



3 February 2008

To Whom It May Concern:

Every time I sit in a Board meeting and look up at the stunning bronze plaque produced by your company, I think about writing to you. Today, I am.

First and foremost, I want to compliment Don Baker of Plaques&Letters, the representative with whom I worked. I came across his website after doing a Goggle search for companies that engrave plaques. His was the website with the most helpful information, and I liked the samples of work shown online.

The first time I called Mr. Baker, he patiently took me through the many steps involved in selecting the type of plaque suitable to our occasion. Our CEO, who is blind, was retiring after 32 years of service and we wanted a very special memory of his service. I sent an outline of what I wanted the plaque to look like, and Mr. Baker immediately produced results. But when it was sent to your company to be manufactured, the proof showed that the braille was completely messed up. Mr. Baker took the time to learn enough about the braille code to straighten out the situation-and it came out beautifully.

The evening we presented the plaque, before 700 people, the audience gasped. It was so beautiful. I wish to thank you for this priceless gift, and to say I wish every customer experience were as positive as ours with Don Baker.

Sincerely,

A handwritten signature in cursive script that reads "Diane Croft". The signature is written in black ink on a white background.

Diane Croft
VP/Publishing & Marketing, National Braille Press